

DIGESTIVE HEALTH SPECIALISTS ARIZONA
PATIENT RESPONSIBILITIES

- Call as soon as possible if you will not be able to keep an appointment. Two late cancellations (less than 48 hour notice) or no-shows may result in a fee and/or discharge from the practice.
- Bring your insurance card with you, insurance authorization if needed and copayment.
- You have the responsibility of being considerate of all office/center personnel and other patients and to insure that their visitors are also considerate to other patients and office/center personnel.
- Patients have the responsibility of observing all office/center rules
- Patients have the responsibility of supplying accurate and complete medical history information to their physician and others.
- Patients should tell the physician and appropriate office/center personnel about any changes in their health status. Patients should also let them know if they do not understand any instructions that they receive or if they cannot follow them.
- Endoscopy patients must bring a companion who is responsible and able to drive you home after your procedure.
- Patients have the responsibility of keeping appointments and the responsibility of informing the office/center when they cannot.
- Patients have the responsibility of providing information necessary to ensure processing bills by the office/center and to plan for the payments of those bills as soon as possible.